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Report

Subject : Performance Monitoring – Review of the Third Quarter 2007/2008
Report to : Cabinet
Date : Wednesday 30th January 2008
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Performance Improvement Manager
Leader of the Council : Councillor Paul Sample

Executive summary:

The aim of this report is to provide Cabinet with a high level view of performance during the third quarter and in particular the areas of good performance and areas of concern that need to be noted, together with actions that are proposed to reduce risks to the Council.

It has been produced following an analysis of budget monitoring information, performance indicator information and progress reports on key themes in the Corporate Plan.

1 Matters for consideration:

Cabinet is requested to:

- (i) Review updates on areas of concern identified in the second quarter (July 2007 – September 2007)
- (ii) Note new areas of concern and improvement from the third quarter (October 2007 – December 2007)
- (iii) Invite Scrutiny to consider any issues of particular concern

2 Introduction and Background:

- 2.1 This report analyses monitoring information from budgets, performance indicators, progress reports against the Corporate Plan, Risk Registers and miscellaneous reports for the third quarter period of the financial year. All detailed monitoring reports are available as background papers on request from the Democratic Services and Financial Services Units.
- 2.2 This summary is designed as an exception report identifying for all Councillors areas of concern where services need to improve and what actions are required to reduce risks to the council. The issues and actions have been categorised by risk type and added to the Corporate and Portfolio Risk Registers. The Risk Management Group with the assistance of Corporate Management Team are currently revising the Corporate Risk Register to ensure it more accurately reflects the council's status in light of the pace with which events and changes have unfolded.



Awarded in:
Housing Services
Waste and Recycling Services



3 Progress on Risks identified during the Second Quarter (July – September 2007)

- 3.1 Appendix 1 provides an update on the progress from the second quarter of the year on ongoing risks identified.
- 3.2 The major area of risk continues to be the area of Concessionary fares. The budget has been revised to the current estimate, however, this is still open to national challenge by the bus operators. If they are successful, this could lead to a large increase in the expenditure on the scheme in the region of £200,000.
- 3.3 The major area of opportunity is that investment income continues to outperform the budget. The budget has been amended in setting the revised budget. However, investment income is still performing strongly and investments could over achieve revised budget at the year end by £100,000- £200,000.

4 Current risks identified during the Third Quarter (October - December 2007):

Financial

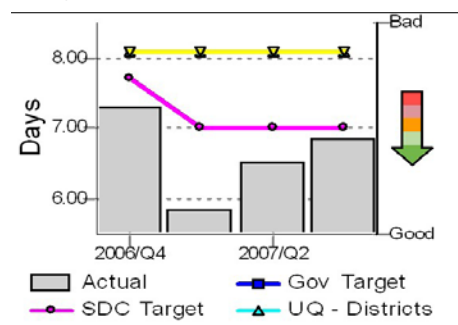
- 4.1 Ongoing risks are identified in Appendix 1.
- 4.2 New areas of financial risk and opportunity have been identified as: Leisure Centres, Environmental Health and Housing Benefits.
- 4.3 The main risk is that of concessionary fares. A national challenge has been made to the scheme by the bus operators. If this is successful, then the cost to the Council of the existing scheme will increase by £300,000 to £500,000 per annum. This has not been included in the figures provided.
- 4.4 Attached as Appendix 2 are the month 9 budget monitoring statements.

5 Improving Performance: October - December 2007

- 5.1 During the third quarter of the local government year level with last quarter 56% (9 of 16) of the council's Strategic Suite indicators are improving on the same period last year. 50% (8 of 16) of Strategic indicators are meeting local targets of which 87.5% are exceeding them; this is an improvement on last quarter. 18% of Strategic indicators where Quartile comparisons can be made are reaching them for both Districts and All England (2 of 11); this is the same as last quarter.
- 5.3 A number of **corporate measures** are worthy of special mention:

- Though slightly higher than last quarter, sickness absence at 6.85 days continues to be lower than the target of 7 days and significantly better than the latest Upper Quartiles.

(Strategic Suite) BVPI 012 / EI 006 - Sickness Absence



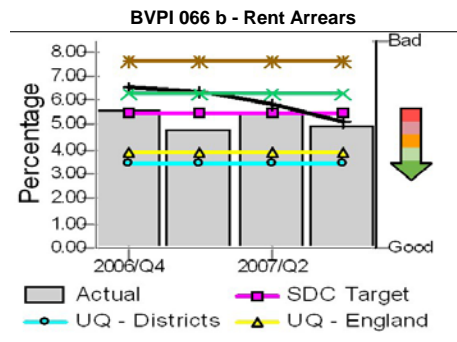
- The percentage of top 5% of earners that are women has again improved to 40%. There has been an overall drop in numbers of people in this salary bracket and the gender balance has modified accordingly.

5.4 From a **portfolio performance** indicator perspective highlights and areas for improvement are:

5.4.1 **Finance**

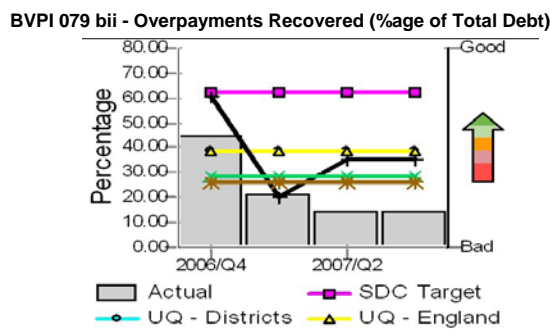
Of particular note:

- 100% accuracy achieved for the calculation of Housing Benefit.
- Collection of both Council Tax and NNDR is above the quarterly target and aiming for the year end target.
- Rent collection continues to be above target.
- Rent arrears continue to be within target.



Of concern:

- Overpayment recovery remains below target. As with previous quarters the target is too high and needs re-assessing but old recovery has slowed down. ADS shows 24% compared to Academy's 14% so still showing a discrepancy, but it is still low. Just taken up debt recovery service to look at clearing old debt so this could increase the recovery over the following quarters.

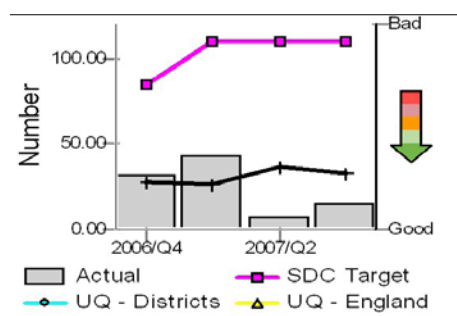


5.4.2 **Resources**

Of particular note:

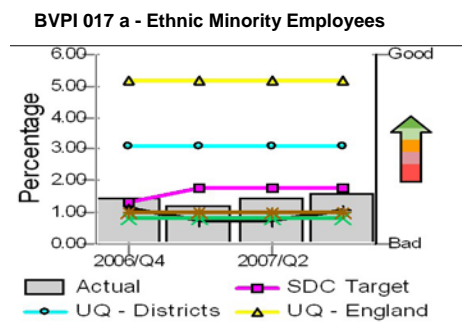
- 94% of Press Releases issued were covered (48 out of 51). The actual number of press releases issued by the council this quarter was 18.6% higher than last quarter.
- Though higher than last quarter there were a low number of formal customer complaints received this quarter, just 15.

(Strategic Suite) PI 564 – Customer Complaints

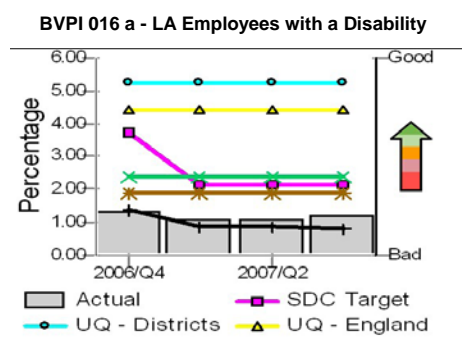


Of concern:

- The percentage of local authority employees from ethnic minority communities is still under target however, again this quarter we have seen a rise from 1.47% to 1.60%. This puts us within 0.20% of our target. This has been achieved by all our polices and procedures within recruitment being designed to ensure that anyone recruited into the council is recruited against criteria that take full account of diversity issues. There is still significant room for improvement but the indication is that, for the next quarter, the upward trend will continue.



- This quarter the number of disabled employees has risen to 1.20% although remains below the council's own locally set target of 2.13% which, in itself is low when compared nationally.



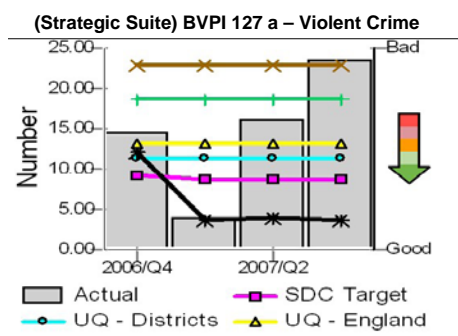
5.4.3 Community Initiatives

Of particular note:

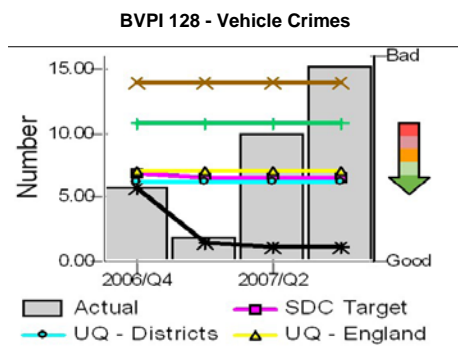
- Robberies within the district continue to be within target.

Of concern:

- Violent crime has continued to rise sharply this quarter. A number of initiatives are currently taking place to reduce violent crime. Current projects include Responsible Drinking Campaign (RASC) and a review of extended licensing hours, Individuals arrested for drink related incidents, are also being referred to the alcohol referral programme for one to one work to reduce re-offending. The recent change in recording systems may also have contributed to this sudden rise.



- Vehicle crime has continued to rise sharply this quarter. A recent change in recording systems may account for the huge increase in reports. To combat the issue, police are actively seeking known car thefts with the help of bait cars, funded by local CDRP's. This is part of an ongoing operation (Op Engine). A number of arrests have been made. A media campaign has also been launched to raise owner awareness about securing their vehicles.

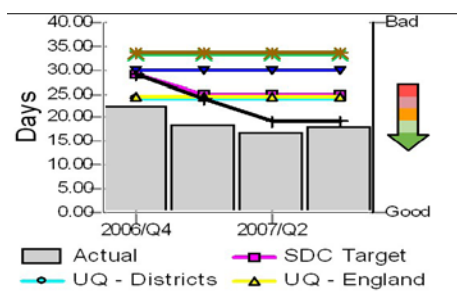


5.4.4 Housing

Of particular note:

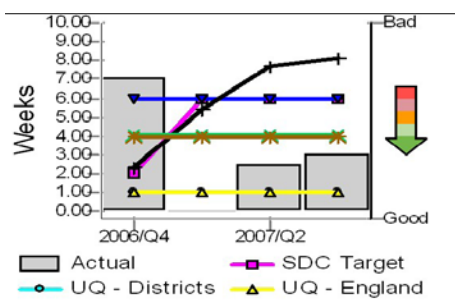
- Despite a slight increase since last quarter to just over 18 days, the average time for processing new claims is still better than the government target of 30 days and Upper Quartiles at around 24 days. The rules and regulations surrounding processing new claims are ever changing as such some waver in the data are to be expected.

(Strategic Suite) BVPI 078 a - New Claim Processing

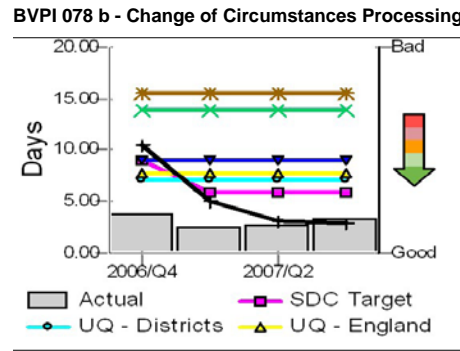


- The average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need continues to well within target for the third consecutive quarter this year. Currently at just 3 weeks compared to a locally set target of 6 weeks. However, the latest Upper Quartile comparison is just 1 week.

BVPI 183 a - B&B Accommodation

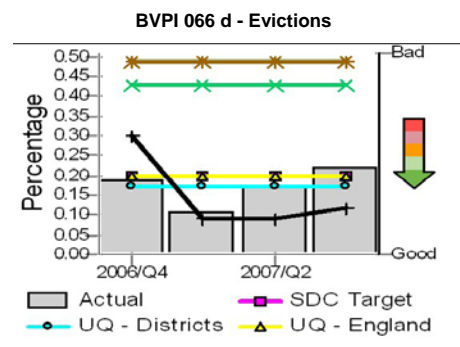


- Average time for processing notifications of changes of circumstances remains well within target. Just 3.27 days compared to a locally set target of 6 days which is much tougher than both the government target and the latest Upper Quartiles.

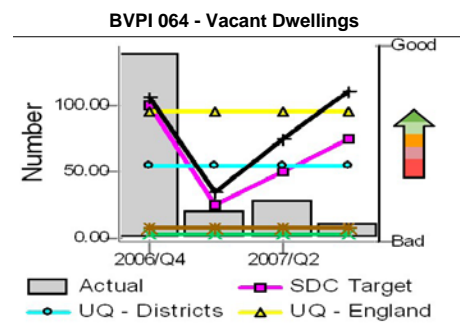


Of concern:

- The percentage of local authority tenants evicted as a result of rent arrears has risen to 0.22% this quarter. This just exceeds the locally set target of 0.20% which matches the All-England Upper Quartile.



- Just 11 private sector vacant dwellings returned to occupation or demolished as a direct result of action by the local authority this quarter. The continued downturn in numbers recorded is a direct response to the changes resulting in the private rented sector following the introduction of the national tenancy deposit Scheme. There have been a reduced number of applicants using the Deposit Bond and rent In Advance scheme. In addition the government has required the council to reduce the number of PSL properties it manages. Previously properties occupied under these schemes would have been counted.

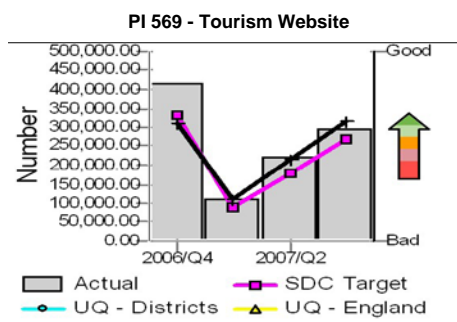


5.4.5 Economic Development

Of particular note:

- Both Core Strategy LDS milestones for the period were met: Issues & Options and the Preferred Options. We also met the requirement to submit the annual monitoring report.

- Hits to the tourism website are ahead of target. To date, this year there have been 296,125 hits. Next quarter will see a new website with a new host - and it will also be a 'channel' site of VisitWiltshire.



Of concern:

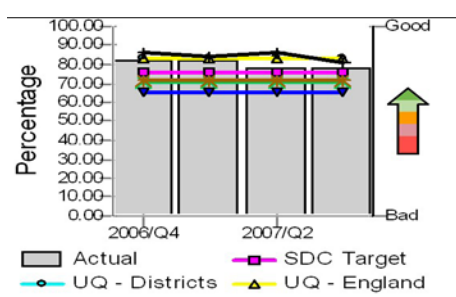
- The number of Top 37 employers within the district who have signed up to receive the SWEP and Business e-newsletters has not progressed since last quarter. We are working with an external company to produce the template and the system for populating the newsletters. We are currently encountering problems with getting the system and template signed off as the newsletters are part of a larger corporate project and hence has not engaged in any further publicity of the newsletters whilst we don't yet know the publication date.

5.4.6 Planning

Of particular note:

- Performance on Minor Planning Applications has increased slightly and is still above local and national targets with 77.59% of applications determined within 8 weeks. The team continues to deal with S106 Unilateral obligations for R2 within a short time frame. Within the 'minor' category, one of the main reasons for applications missing target is referral to committee. It is therefore important for members to alert case officers to applications causing concern early in the process and to request any call in within 21 days of the date of receipt of the application and not wait until notified of a proposed refusal. The team will continue to deal with R2 unilateral agreements within the 8 week window, ensuring the documentation is sent out within 1 week of the receipt of the application on a without prejudice basis. They will also be watchful of agenda deadlines to ensure applications called to Local Area Committees are put on an agenda which is within the 8 week window.

(Strategic Suite) BVPI 109 b / EI 005 - Minor Planning Applications



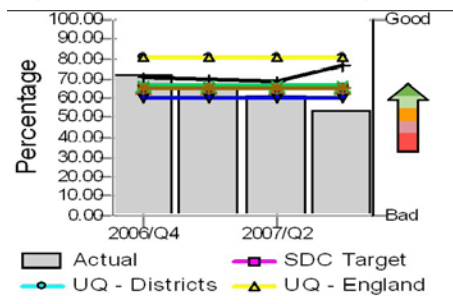
- 95.43% of decisions were made under delegated powers this quarter. The continuing high level of delegation demonstrates that members have confidence in the planning decision making process so that fewer applications are called to committee. It demonstrates a good level of trust between officers and members. The delegation scheme is clear and working well in relation to planning applications. However, in relation to tree works, a need for some clarification and revision has been identified.
- 96.86% of applications registered within 3 days, well ahead of the target of 90%. In the last quarter there has been an influx of major planning applications to register. These applications are complex and take the support officers time to deal with. However, they have managed to deal with these and also to exceed their targets. All in all they have performed excellently in both in both local targets of registering applications and also decision issuing.

Of concern:

- As predicted, this quarter we failed to meet either the national or local target for major applications although we were still able to attain the national target of 60% on a year on year basis. This is for the following reasons: 5 applications were referred to Local Area Committees. For 3, the committee deadlines fell awkwardly within the 13 weeks and it was not possible for the case officers to get them to committee within the target date, in one case due to the submission of amended plans and in the others, case officer workload. A 4th application was considered at City Area Committee within the 13 weeks but the need for a S106 agreement took it over target date. A 5th application was deferred from a previous Northern Area Committee as a land ownership issue was raised and there was a need for legal advice as to whether the application was actually valid. Another major application went out of date by reason of the need for a section 106 agreement which took time to negotiate. This demonstrates the need for members to call applications to committee early in the process- ideally within 21 days of the date of registration. It should be noted that there are fewer applications in the major category than in the minor or other categories, so one application is statistically significant and can make the difference between achieving target and not. The final out of date application would have been determined within time, had it not been called to WAC by a member who subsequently withdrew that request. If this request had not been made the target of 60% of applications being determined within 13 weeks would have been met.

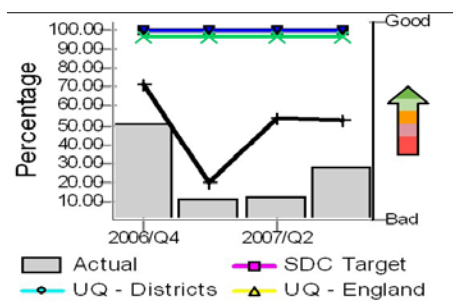
We have been able to start the next quarter much better, with two applications within target in the first week and it is hoped that in the last quarter of 07/08 we are able to meet the national target. However, there are still a number of outstanding s106 agreements to be concluded on applications beyond their 13 week target date and some complex major applications coming through the system that are subject to Environmental Statements where the determination period is 16 weeks. There were more major applications received towards the end of the quarter than normal which has had an adverse impact on the workload of the case officers and there are approximately 10% more major applications on hand at present than average.

(Strategic Suite) BVPI 109 a – Major Planning Applications



- The number of appeals allowed against the council's decision has gone up this quarter. However, there is no clear pattern and the overall number of appeals determined is less this quarter than last. There were 4 appeals allowed. The team will: continue to scrutinise reasons for refusal closely and continue to check appeal statements before they are sent out; ensure the site histories are supported with any necessary documentation; and Look carefully at appeal decisions to see if there are any lessons to be learnt.
- The Land Charges team has worked extremely hard this last quarter to reduce the number of days taken to complete a search. From 22 days turnaround to under 5 days at the end of December and they are now working to a 48 hour turnaround. The benefit of a temporary member of staff has helped. It is planned to move the process towards electronically producing searches and training has been booked with the software supplier for mid January.

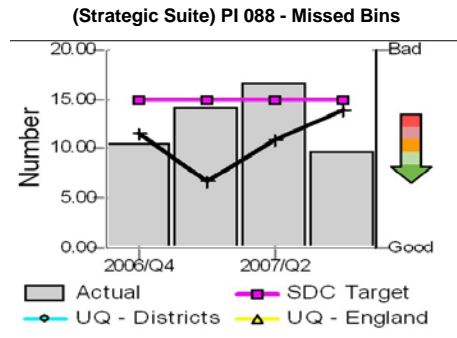
PI 179 - Land Searches



5.4.7 Environment

Of particular note:

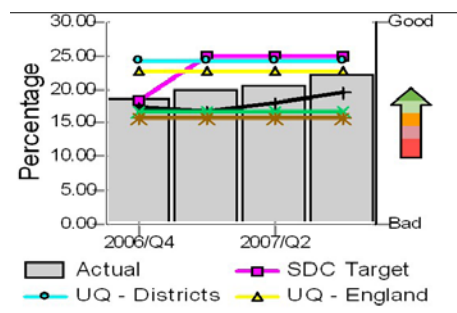
- This quarter has seen a reduction in the proportion of relevant land and highways from which unacceptable levels of graffiti and fly-posting are visible.
- The increase in kerbside recycling and recycling awareness has reduced waste arisings by increasing waste awareness and the use of home composters.
- The number of collections missed per 100,000 collections of household waste is back within target. This quarter there were just 9.68 compared with 16.69 last quarter.



Of concern:

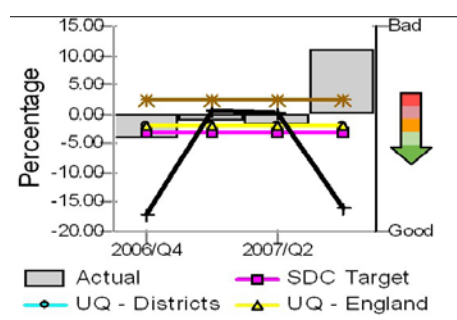
- Despite being under target, there was an increase in the performance of dry recyclables this quarter mostly due to the roll out of black boxes to the remainder of the district.

(Strategic Suite) BVPI 082 ai – Recycling Rate: Percentage



- There was a dramatic difference in waste arisings in 2006/7 quarter 3 and this has reflected on the performance in 2007/8 quarter 3. Waste arisings remains reasonably constant in this quarter.

BVPI 084 b - Reduction in Waste Arisings



5.4.8 **Transport:**

Of concern:

- To date, this year 202,885 vehicles have parked at Park & Ride sites. This remains below target. The 2007-2008 target of 316,328 vehicles represents a 26% increase on the 2006-2007 target. This is now considered unrealistic, given that accompanying city centre parking tariff rises have not risen by 10% plus inflation as required by the transport plan nor have the city centre parking places reduced as originally planned. Further, the protracted roll-out of residents parking schemes and the willingness of people to avoid payment for parking is adding to the inability to meet the targets set. Next years targets have been frozen at this year's levels, we have not assumed any growth. Decremental cards (advance payment cards) have just come on line which provides an alternative method of payment for Park & Ride users.

6 Recommendations:

Cabinet is asked to note the updates on areas of concern and proposed remedial action.

7 Background Papers:

Performance Management information
Project plans
Corporate Plan
Portfolio Plans
Financial Strategy

8 Implications:

Financial:	The report highlights areas of financial performance, which are out of line with the current approved budget. These areas are addressed in the financial strategy report which will form the basis of the budget setting reports.
Legal:	None
Personnel:	No individual Personnel issues arise directly from this report.
Community Safety:	Included as programme indicators
Environmental:	Included as programme indicators
Human Rights:	No individual Human Rights are affected by this report.
Ward(s) Affected:	All

PROGRESS ON RISKS IDENTIFIED DURING SECOND QUARTER JULY – SEPTEMBER 2007

Risk Category	Service / Nature of Risk / Opportunity	Explanation	Action taken
1a FINANCIAL RISK	○ Concessionary Fares	A national challenge to the scheme by the bus operators could lead to large increase in the expenditure on the scheme.	A revised estimate has been included at month 9. However, this is still open to potential challenge by the bus operators
	○ Premium Payments	Reductions in this area were assumed in the original MTFs, but as yet no savings have materialised.	The saving has been removed in budget setting 2008/2009.
	○ Gas and Electric	This is still overspending with the current contract.	This will need to be reviewed within the existing contract. Extra inflation has been included in budget setting 2008/2009.
	○ Housing Needs Services	This area continues to overspend due to high levels of spend on short term accommodation.	The budget has been increased in budget setting 2008/2009.
	○ Car Parks	The income is behind budget at this stage.	This will need to be reviewed as part of the car parking charges setting.
	○ Leisure Centre (new risk)	This area is overspending mainly due to rising utilities costs and Premium Payments. The provision of free swimming lessons and opening on bank holidays has added to the overspend.	Inflation for utilities has been added as part of budget setting 08/09. Additional growth for political priorities has been added to the budgets in 08/09.
1b FINANCIAL OPPORTUNITIES	○ Investment Income	This will outperform budget due to combination of increased interest rates and having more to invest than planned.	A revised estimate has been included at month 9. However, investment income is still performing strongly.
	○ Planning Fees	Planning and building control fees are currently significantly overachieving income.	This has been revised in budget setting 2008/2009.

Risk Category	Service / Nature of Risk / Opportunity	Explanation	Action taken
	○ Environmental Health (new opportunity)	This area is under spending, mainly due to changes in new waste collection scheme being introduced later than was originally anticipated.	To be reviewed in 2008/2009 with the introduction of the new recycling scheme.
	○ Housing Benefit (new opportunity)	Income from benefit recoveries is currently overachieving budget.	This will be reviewed at closedown and during 2008/2009.
	○ Housing Revenue Account	This area continues to under spend on repairs and supervision and management	This is being reviewed as part of the HRA business plan.
2 REPUTATION	None		
3 CAPACITY	None		

SALISBURY DISTRICT COUNCIL

General Fund Month 9 2007/2008

2006/2007		2007/2008	2007/2008	2007/2008	2007/2008	2007/2008
Actual Outturn	Portfolio	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	Variance
£		£	£	£	£	£
(2,511,660)	Total Finance including Contingency	(1,829,700)	(2,507,430)	(1,783,838)	(1,837,075)	(53,237)
4,219,293	Total Resources	3,937,940	3,587,980	2,778,444	2,743,783	(34,661)
3,363,752	Total Community Initiatives	3,366,200	3,542,790	3,183,585	3,180,740	(2,845)
1,158,398	Total Housing	1,278,650	1,451,230	1,702,298	1,586,647	(115,651)
559,967	Total Economic Development & Tourism	575,690	596,550	389,152	409,317	20,165
1,780,318	Total Planning	1,725,890	1,933,890	1,408,806	1,311,564	(97,242)
4,491,052	Total Environment	4,824,620	4,770,790	3,022,029	2,783,973	(238,056)
(628,142)	Total Transport	(502,250)	1,240	(491,377)	(495,282)	(3,905)
12,432,978	Total General Fund	13,377,040	13,377,040	10,209,099	9,683,667	(525,432)
226,690	Contribution (from) / to General Fund Reserves	(100,190)	(100,190)	(75,140)	(75,140)	-
12,659,668	General Fund Net Expenditure	13,276,850	13,276,850	10,133,959	9,608,527	(525,432)
490,225	City Area Committee	515,540	497,360	402,982	401,299	(1,683)
43,580	Contribution (From)/To City Area Reserves	67,060	85,240	63,930	63,930	-
533,805	City Area PRECEPT (NET EXPENDITURE)	582,600	582,600	466,912	465,229	(1,683)
13,193,473	TOTAL NET EXPENDITURE	13,859,450	13,859,450	10,600,871	10,073,756	(527,115)

Finance Portfolio

2006/2007		2007/2008	2007/2008	2007/2008	2007/2008	Variance	
Actual Outturn	Code	Service	Original Budget	Revised Budget	Profiled Budget	Actual Month 9	
£			£	£	£	£	
18,875	CCP	Finance Portfolio Services	580	-	207	9,883	9,676
452,963	CTX	Cash Collection Services	413,830	519,980	461,019	449,515	(11,504)
11,629	FINSERVS	Local Taxation & NNDR	40,150	-	72	(29,415)	(29,487)
(1,033,391)	INT	Financial Services	(853,270)	(1,169,270)	(766,200)	(991,971)	(225,771)
54,357	LEGALSVS	Interest Received	10,870	-	1,585	55,170	53,585
(495,567)		Legal Services	(387,840)	(649,290)	(303,317)	(506,818)	(203,501)
(1,501,810)	ARD	Depreciation	(1,420,860)	(1,837,140)	(1,334,496)	(1,334,496)	-
(1,501,810)		Depreciation	(1,420,860)	(1,837,140)	(1,334,496)	(1,334,496)	-
(514,283)	ZZZ	Central Contingency	(21,000)	(21,000)	(146,025)	4,239	150,264
(514,283)		Contingency	(21,000)	(21,000)	(146,025)	4,239	150,264
(2,511,660)		Total Finance	(1,829,700)	(2,507,430)	(1,783,838)	(1,837,075)	(53,237)

Resources Portfolio

2006/2007		2007/2008	2007/2008	2007/2008	2007/2008	Variance	
Actual Outturn	Code	Service	Original Budget	Revised Budget	Profiled Budget	Actual Month 9	
£			£	£	£	£	
1,250,201	CORPDEM	Corporate Centre	1,266,260	1,250,710	969,820	943,277	(26,543)
219,710	CORPPRI	Corporate & Democratic Core	212,560	231,100	165,055	154,715	(10,340)
109,929	OTHERSER	Corporate Public Relations & Initiatives	100,390	135,290	147,047	146,884	(163)
71,326	TRN	Other Corporate Services	107,290	-	(1,701)	(14,393)	(12,692)
1,651,166		Corporate Training	1,686,500	1,617,100	1,280,221	1,230,483	(49,738)
113,099	AREACOMM	Budgets under Control of Full Council	122,730	121,720	85,725	64,279	(21,446)
163,392	ELE	Area Committees	234,760	232,530	201,709	202,191	482
1,053,864	MEM	Election Expenses & Registration	1,046,660	926,690	692,596	701,647	9,051
3,746	SCR	Members	16,210	16,200	12,177	2,853	(9,324)
931,854	UCO	Scrutiny Funding	786,620	819,390	600,866	681,138	80,272
2,265,955		Unapportionable Central Overheads	2,206,980	2,116,530	1,593,073	1,652,108	59,035
(78,397)	CHU	Property	(122,180)	(122,700)	(79,223)	(50,091)	29,132
(227,793)	MISCPROP	Churchfields Estate & Depot	(203,700)	(180,060)	(150,137)	(120,363)	29,774
102,749	OFFICES	Miscellaneous Properties	44,720	-	25,750	25,215	(535)
192,572	PRO	Council Offices	147,850	157,110	117,621	108,661	(8,960)
(10,869)		Property Management	(133,310)	(145,650)	(85,989)	(36,578)	49,411
118,119	CUSTSERV	Resource Portfolio Services	143,380	-	(16,984)	(33,735)	(16,751)
1,924	DSU	Customer Services	14,710	-	(4,119)	(65,355)	(61,236)
196,885	ITS	Democratic Services	29,910	-	29,055	30,346	1,291
(3,887)	PPTSERV	ICT Services	(10,230)	-	(16,813)	(33,486)	(16,673)
313,041		Personnel Services	177,770	-	(8,861)	(102,230)	(93,369)
4,219,293		Total Resources	3,937,940	3,587,980	2,778,444	2,743,783	(34,661)

Community Initiatives Portfolio

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
		Community Development					
431,126	ART	Art Development	433,260	434,200	417,069	403,784	(13,285)
161,150	CDG	Community Development & District Grants	161,200	161,650	160,060	153,060	(7,000)
395,561	CIU	Community Initiatives	412,780	444,120	348,039	331,053	(16,986)
59,899	COMMPART	Community Initiatives Partnership Projects	68,540	81,650	99,845	67,742	(32,103)
23,016	LEISSERV	Leisure Services	17,570	17,540	18,164	23,605	5,441
150,211	SPT	Sports & Recreation Strategy	144,570	131,490	98,766	97,869	(897)
1,220,963			1,237,920	1,270,650	1,141,943	1,077,113	(64,830)
		Community Open Spaces					
533,602	OPENSACE	Open Spaces and Other Services	470,070	480,570	432,255	460,937	28,682
266,284	PUBCON	Public Conveniences	289,550	321,200	348,808	232,972	(10,836)
799,886			759,620	801,770	676,063	693,909	17,846
		Community Facilities					
224,207	CCH	City Hall	266,255	306,760	274,890	246,968	(27,922)
(257,121)	E6C	Crematorium	(287,360)	(291,980)	(186,252)	(193,135)	(6,883)
(31,647)	GUILD	Guildhall	(22,355)	(18,730)	36,920	40,856	3,936
1,407,464	LEISCENT	Leisure Centres	1,412,120	1,474,320	1,240,021	1,315,029	75,008
1,342,903			1,368,660	1,470,370	1,365,579	1,409,718	44,139
3,363,752		Total Community Initiatives	3,366,200	3,542,790	3,183,585	3,180,740	(2,845)

Housing Portfolio

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
		Housing Services					
367,280	DPS	Development & Private Sector Services	274,300	317,360	255,615	245,750	(9,865)
114,412	EMC	Emergency Centre	107,460	106,000	65,990	44,647	(21,343)
468,543	HNS	Housing Need Services	345,540	392,620	319,485	393,812	74,327
243,622	HOUSBEN	Housing Benefits	404,740	513,380	969,642	800,800	(168,842)
(35,459)	STH	Strategic Housing	146,610	121,870	91,566	101,638	10,072
1,158,398			1,278,650	1,451,230	1,702,298	1,586,647	(115,651)
1,158,398		Total Housing	1,278,650	1,451,230	1,702,298	1,586,647	(115,651)

Economic Development & Tourism Portfolio

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
	Economic Development & Tourism						
257,279	ECONDEV	Economic Development	308,830	287,940	212,557	226,121	13,564
(203,939)	MARKFAIR	Markets and Fairs	(216,480)	(210,220)	(157,786)	(160,609)	(2,823)
194,403	TICS	Tourist Information Centres	186,490	183,900	148,180	160,304	12,124
312,224	TOURISM	Tourism	296,850	334,930	186,201	183,501	(2,700)
559,967			575,690	596,550	389,152	409,317	20,165
559,967		Total Economic Development & Tourism	575,690	596,550	389,152	409,317	20,165

Planning Portfolio

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
	Planning						
120,474	BUI	Building Control	159,340	160,720	116,878	53,433	(63,445)
398,312	CTV	CCTV	328,200	367,210	266,571	234,146	(32,425)
695,702	DEVCONT	Development Control & Enforcement	758,320	1,016,240	755,265	681,489	(73,776)
768,009	FPL	Forward Planning	704,230	644,820	483,516	501,032	17,516
(202,179)	LAN	Land Charges	(224,200)	(255,100)	(213,424)	(158,536)	54,888
1,780,318			1,725,890	1,933,890	1,408,806	1,311,564	(97,242)
1,780,318		Total Planning	1,725,890	1,933,890	1,408,806	1,311,564	(97,242)

Environment Portfolio

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
		Environmental Health					
2,511,829	ENV1WASTE	Waste Collection	2,770,350	2,719,660	1,477,840	1,434,167	(43,673)
995,417	ENV2STREET	Street Cleaning	1,010,580	1,023,750	792,235	770,527	(21,708)
176,723	ENV3PUBLIC	Commercial & Public Health	170,950	321,000	239,193	167,131	(72,062)
90,645	ENV4PROTECT	Environmental Protection	88,740	152,690	104,823	99,568	(5,255)
216,921	ENV5PEST	Pest Control & Animal Welfare	239,050	188,910	136,831	125,865	(10,966)
41,378	ENV6LAND	Land Drainage	52,980	40,960	26,771	19,397	(7,374)
416,437	ENV7GENERAL	General Environmental Health	421,810	214,540	161,874	139,139	(22,735)
41,702	ENV8LICENSE	Licensing	70,160	109,280	82,462	28,179	(54,283)
4,491,052			4,824,620	4,770,790	3,022,029	2,783,973	(238,056)
4,491,052		Total Environment	4,824,620	4,770,790	3,022,029	2,783,973	(238,056)

Transport Portfolio

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
		Transportation					
(1,883,099)	CARPARK	Car Parks	(1,841,200)	(1,711,560)	(1,412,460)	(1,359,207)	53,253
80,794	SHP	Shopmobility	77,850	75,960	57,656	58,384	728
1,174,163	TRA	Transportation	1,261,100	1,636,840	863,427	805,541	(57,886)
(628,142)			(502,250)	1,240	(491,377)	(495,282)	(3,905)
(628,142)		Total Transport	(502,250)	1,240	(491,377)	(495,282)	(3,905)

Salisbury City

2006/2007		2007/2008		2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	£
£			£	£	£	£	£
	Allotments						
3,472	G2A	Allotments General	6,300	3,650	2,916	13,454	10,538
39	G2B	Stratford-Sub-Castle	(340)	600	414	864	450
260	G2C	Westwood	130	60	36	168	132
(5)	G2D	Wiltshire Road	-	(30)	(63)	1,898	1,961
(641)	G2E	The Tunnel	(840)	(860)	(702)	392	1,094
(504)	G2F	Coldharbour Lane	(510)	(690)	(549)	198	747
(696)	G2G	New Butts	(830)	(770)	(585)	312	897
(429)	G2H	Warres Trust	(510)	(720)	(549)	193	742
(1,759)	G2J	London Road	(1,270)	(1,180)	(900)	415	1,315
(739)	G2K	Fisherton Farm	(2,560)	(590)	(441)	976	1,417
1,002	G2L	Cow Lane	430	530	279	1,246	967
-			-	-	(144)	20,116	20,260
	Cemeteries						
(1,628)	G1A	London Road Cemetery	8,670	(1,080)	(882)	(2,693)	(1,811)
7,365	G1B	Devizes Road Cemetery	11,060	10,420	8,058	7,209	(849)
5,737			19,730	9,340	7,176	4,516	(2,660)
	Miscellaneous						
142,340	G8A	Administration	136,480	137,190	102,960	102,960	-
6,797	G8B	Other Charges/Contract Costs	(1,820)	(17,220)	(12,861)	(16,934)	(4,073)
149,137			134,660	119,970	90,099	86,026	(4,073)
	Other Services						
71,119	G5F	Verge Gardens & Shrubberies	71,150	77,760	58,293	62,302	4,009
41,512	G6A	Children's Playgrounds	36,330	36,780	27,513	19,556	(7,957)
301	G6B	Monuments	4,710	5,190	3,870	2,792	(1,078)
4,419	G6C	Seats	8,780	11,540	8,586	10,084	1,498
18,321	G6D	Highways Grasscutting	25,340	25,340	18,918	9,472	(9,446)
8,049	G6E	Bus Shelters	9,750	14,520	10,980	10,284	(696)
21,141	G7A	City Tree Maintenance Programme	20,560	27,000	20,277	24,158	3,881
164,862			176,620	198,130	148,437	138,648	(9,789)
	Open Spaces						
16,949	G4B	Bourne Hill & Greencroft	17,240	18,840	14,022	14,946	924
17,257	G4C	Churchill Gardens	26,590	26,790	20,169	11,040	(9,129)
-	G4D	Bemerton Recreation Ground	-	-	(9)	7,749	7,758
16,415	G4E	Queen Elizabeth Gardens	16,910	17,490	13,167	12,357	(810)
2,322	G4F	Middle Street Open Space	2,910	2,820	2,133	1,783	(350)
1,000	G4G	Meyrick Close	1,000	1,000	810	810	-
5,290	G4H	St.Marks Open Space	5,450	5,450	4,023	3,915	(108)
3,550	G4J	Maltings Amenity Area	2,300	2,300	1,755	1,215	(540)
9,150	G5A	Carpet Bedding Displays	9,150	9,600	7,110	8,635	1,525
190	G5B	Annual Flower Show	310	-	27	-	(27)
10,970	G5C	Closed Churchyards	11,370	11,510	8,568	8,339	(229)
7,300	G5D	Bemerton Folly	6,880	6,880	5,193	4,284	(909)
8,675	G5E	Harnham Slope	8,590	8,590	6,399	6,188	(211)
99,068			108,700	111,270	83,367	81,261	(2,106)
	Recreation Grounds						
48,505	G3A	Victoria Park	47,680	47,460	35,637	31,178	(4,459)
5,778	G3B	Fisherton Recreation Ground	6,870	6,810	4,950	4,870	(80)
(1,849)	G3C	Old Sarum Rec Ground (Hudson's Field)	1,770	(15,840)	18,228	21,169	2,941
7,776	G3D	Bishopdown Sportsfield	8,020	8,220	6,196	5,367	(829)
10,606	G3E	Warre Acres	11,280	11,590	8,757	8,060	(697)
605	G4A	Westwood Sportsfield	410	410	279	88	(191)
71,421			75,830	58,650	74,047	70,732	(3,315)
490,225		Total Salisbury City	515,540	497,360	402,982	401,299	(1,683)

Housing Revenue Account

2006/2007			2007/2008	2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget Month 9	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
		HRA Expenditure					
183,750	HBD	Provision for Bad Debts	30,000	30,000	-	-	-
3,377,770	HCF	Capital Financing Costs	3,458,560	3,458,560	2,481,840	2,481,840	-
115,213	HRR	Rent Rebates	85,130	85,130	-	-	-
6,047,062	HSB	HRA Subsidy Payable	6,689,950	6,689,950	5,412,408	5,381,530	(30,878)
4,113,752	REPMAIN	Repairs and Maintenance	4,547,520	4,555,110	3,612,918	2,835,880	(777,038)
2,594	RRT	Rent, Rates Taxes etc	2,550	2,550	1,908	2,060	152
749,877	SHELTACC	Supervision & Management Special	693,480	719,270	535,710	531,406	(4,304)
2,754,477	SUPERMAN	Supervision & Management	2,944,670	2,916,220	2,179,494	2,004,867	(174,627)
17,344,495			18,451,860	18,456,790	14,224,278	13,237,583	(986,695)
		Housing Income					
(302,234)	HII	Interest	(227,720)	(349,620)	(157,515)	(167,632)	(10,117)
(18,758,237)	RENTS	Rents	(19,389,460)	(19,389,460)	(14,348,606)	(14,348,785)	(179)
(19,060,471)			(19,617,180)	(19,739,080)	(14,506,121)	(14,516,417)	(10,296)
		Total Housing Revenue Account	(1,165,320)	(1,282,290)	(281,843)	(1,278,834)	(996,991)
(1,715,976)							

Capital Programme

2006/2007		2007/2008		2007/2008	2007/2008	2007/2008	Variance
Actual Outturn	Code	Service	Original Budget	Revised Budget	Profiled Budget	Actual Month 9	
£			£	£	£	£	£
City - Capital							
25,470	Z5H	Victoria Park Tennis Courts**	-	-	-	-	-
51,000	Z5J	Play Area Refurbishments**	45,000	-	-	-	-
-	Z5K	Play Areas - Hudsons Field**	95,000	-	-	-	-
-	Z5W	City Area Capital Programme	100,000	-	-	-	-
-	Z7T	Victoria Park Tennis Courts	-	8,390	-	-	-
-	Z7U	Harnham Pavillion	-	19,000	-	-	-
76,470			240,000	27,390	-	-	-
Community Portfolio - Capital							
20,713	Z2D	Mere meeting Room	-	-	-	-	-
-	Z7A	Crematorium Feasibility Study	25,000	-	-	-	-
20,713			25,000	-	-	-	-
Environment Portfolio - Capital							
14,295	Z1S	Recycling Centres	-	-	-	-	-
26,455	Z4G	Flood Alleviation Schemes	14,000	-	-	-	-
50,845	Z5X	Waste Strategy	1,438,000	100,000	-	-	-
-	Z7B	Waste Strategy Internal Leasing	1,200,000	-	-	-	-
91,595			2,652,000	100,000	-	-	-
Finance Portfolio - Capital							
18,290	Z3H	Corporate Financial Management Info System	89,000	-	-	-	-
125,000	Z3K	Capitalised Salaries	125,000	125,000	93,780	93,780	-
33,755	Z4T	Internal Leasing Fund Replacements	350,000	1,611,250	1,208,430	1,286,152	77,722
67,420	ZCAPFUND	Capacity Fund	120,000	171,720	110,846	118,742	7,896
93,291	ZINVEST	Invest to Save/Improve	5,000	10,580	6,660	7,962	1,302
337,756			689,000	1,918,550	1,419,716	1,506,636	86,920
Housing Portfolio - Capital							
373,205	Z3M	Disabled Facilities Grants	335,000	300,150	225,045	109,115	(115,930)
466,524	Z4M	Affordable Housing (linked to Transitional Relief)	1,148,440	560,210	454,560	417,003	(37,557)
24,706	Z5G	Housing Needs Survey	-	21,440	16,065	4,430	(11,635)
70,736	Z5Y	Private Sector Renovation grants (Grant Funded)	511,000	190,000	105,015	130,825	25,810
-	Z6Z	Choice Based Letting	50,000	-	-	-	-
935,171			2,044,440	1,071,800	800,685	661,373	(139,312)
Housing Revenue Account - Capital							
286,498	Z3U	Disabled Adaptations	331,590	295,090	235,815	161,786	(74,029)
2,553,338	Z3V	Refurbishment & Modernisation of Council Housing	3,672,790	2,758,930	1,523,700	1,317,032	(206,668)
-	Z3W	Replacement of Housing Computer System	-	15,000	11,250	10,625	(625)
20,190	Z6M	Security at Sheltered Schemes	-	-	-	-	-
2,860,026			4,004,380	3,069,020	1,770,765	1,489,443	(281,322)
Resources Portfolio - Capital							
317,275	Z1F	Repairs and Maintenance	425,000	502,150	284,355	196,604	(87,751)
20,531	Z5M	IT Disaster Recovery	-	-	-	-	-
-	Z7G	Salisbury Vision Capital	-	33,000	24,750	19,660	(5,090)
129,849	ZCCS	Customer Services Capital Projects	121,000	127,500	95,580	64,835	(30,745)
1,363,877	ZCENTCONST	Centralised Offices Construction Phases Stage E	9,864,000	1,973,110	1,486,560	1,319,277	(167,283)
197,935	ZCENTOFF	Centralised Offices	-	-	-	-	-
240,099	ZITS	IT Capital Projects	365,000	246,270	184,995	145,330	(39,665)
2,269,566			10,775,000	2,882,030	2,076,240	1,745,706	(330,534)
Transport Portfolio - Capital							
-	Z3Q	Residents' Parking Scheme	35,100	35,100	-	-	-
(35,000)	Z3S	Bee Hive Park & Ride	-	-	-	-	-
(35,000)			35,100	35,100	-	-	-
6,556,297		Total Capital Programme	20,464,920	9,103,890	6,067,406	5,403,158	(664,248)